Regret minimization and utility maximization: the approach and four case studies

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Outline of the Presentation

- The approach
 - Random Utility Model
 - Random Regret Model
- Case study 1: the Natural Park of Regole d'Ampezzo (SP)
- Case study 2: kayakers' site choice in Ireland (RP)
- Case study 3: freight transport in Switzerland (SP)
- Case study 4: dietary choices, physical activity and cardiovascular disease risk (SP)
- Conclusions

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The Random Utility Model

RUM's basic assumption is that in making their choices respondents **maximize their utility**.

RUM advantages

- strong econometric foundations
- conceptual elegance
- formal tractability

BUT

- IIA assumption
 - => fully compensatory decision rules

People may aim to minimize regret when choosing (Chorus et al., 2006, 2008, Chorus, 2010, Chorus and de Jong, 2011, Thiene et al, 2011)



Regret is defined as what one experiences when a nonchosen alternative performs better than a chosen one, on one or more attributes

(marketing, psychology, management science and transport, medical decision making, insurance policies, etc.)



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Semi-compensatory behaviour:

Improving an alternative in terms of an attribute on which it already performs well relative to other alternatives generates only small decreases in regret, whereas deteriorating to a similar extent the performance on another equally important attribute on which the alternative has a poor performance relative to other alternatives may generate substantial increases in regret.

Compromise effect:

Alternatives with an 'in-between' performance on all attributes relative to the other alternatives in the choice set, are generally favoured by choice-makers over alternatives with a poor performance on some attributes and a strong performance on others.



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Random Utility Multinomial Logit Model (RU-MNL)

1)
$$U_{ni} = V(\beta, X_{ni}) + \varepsilon_{ni}$$

2)
$$Pr_{n^{(i)}} = \frac{e^{V_{in}}}{\sum_{j=1}^{J} e^{V_{jn}}},$$

where
$$V_{nit} = \beta' x_{nit}$$
.

IJ.

n = respondent i = alternative in the choice set j X = vector of m attributes, β = vector of parameters to be estimated

 $\varepsilon = i.i.d.$ error term

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Random Regret Multinomial Logit Model (RR-MNL)

3a)
$$R_i = \max_{j \neq i} \left\{ \sum_{m=1...M} \max \left\{ 0, \gamma_m(x_{jm} - x_{im}) \right\} \right\}$$
 (Chorus, 2008)



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$$R_i = max_{j \neq i} \left\{ \sum_{m=1...M} max \left\{ 0, \gamma_m(x_{jm} - x_{im}) \right\} \right\}$$
 (Chorus, 2008)

3b)
$$R_i = \sum_{j \neq i} \sum_{m=1...,M} \ln\left(1 + e^{\gamma_m(x_{jm} - x_{im})}\right)$$
 (Chorus, 2010)



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Confused? An intuitive explanation

	Option 1	Option 2	Option 3
Attribute 1	1	3	2
Attribute 2	2	0	1
Cost	20	10	15

Regret associated with Option 1 (2008):

$$\begin{split} & \mathsf{R}_{\mathsf{option2}} = \gamma_{\mathsf{Attribute1}} * \max(0, (3-1)) + \gamma_{\mathsf{Attribute2}} * \max(0, (0-2)) + \gamma_{\mathsf{Cost}} * \max(0, (10-20)) \\ & \mathsf{R}_{\mathsf{option3}} = \gamma_{\mathsf{Attribute1}} * \max(0, (2-1)) + \gamma_{\mathsf{Attribute2}} * \max(0, (1-2)) + \gamma_{\mathsf{Cost}} * \max(0, (15-20)) \end{split}$$

```
Regret associated with Option 1 (2010):

Ln(1+exp(\gamma_{Attribute1}^{*}(3-1))+Ln(1+exp(\gamma_{Attribute1}^{*}(2-1))+Ln(1+exp(\gamma_{Attribute2}^{*}(0-2))+Ln(1+exp(\gamma_{Attribute2}^{*}(1-2))+Ln(1+exp(\gamma_{Cost}^{*}(10-20))+Ln(1+exp(\gamma_{Cost}(15-20)))
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A visualization of attribute levelregret



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Random Regret Multinomial Logit Model (RR-MNL)

3a)
$$R_i = max_{j \neq i} \left\{ \sum_{m=1...M} max \left\{ 0, \gamma_m(x_{jm} - x_{im}) \right\} \right\}$$
 (Chorus, 2008)

3b)
$$R_{i} = \sum_{j \neq i} \sum_{m=1..,M} \ln \left(1 + e^{\gamma_{m}(x_{jm} - x_{im})} \right)$$
 (Chorus, 2010)
4) $Pr_{n^{(i)}} = \frac{e^{(-R_{i})}}{\sum_{j=1}^{J} e^{(-R_{j})}}$

 γ reflects the **potential** contribution of an attribute to the regret associated with that alternative



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The idea:

- Both RUM and RRM have strengths and weaknesses
- Both RUM and RRM represent **a** choice paradigm, but **not the only one,** as some choices are better described by RUM and others by RRM



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The idea:

- Both RUM and RRM have strengths and weaknesses
- Both RUM and RRM represent **a** choice paradigm, but **not the only one,** as some choices are better described by RUM and others by RRM

• Applying both modelling approaches would capture the behavioural influences on choices more accurately than assuming in all instances RUM

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4 case studies



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Random Regret Minimization: Exploration of a New Choice Model for Environmental and Resource Economics

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The site: the Natural Park of Regole d'Ampezzo



World Heritage List

The Dolomites

The Survey

The data collection took place in summer 2008.

- Respondents were selected from the population of visitors, surveyed on-site at the end of their outdoor experience.
- They were randomly sampled within five strata based on the main purpose of the visit of the day.

Visitor types:

- 1. hikers,
- 2. climbers,
- 3. mountain bikers,
- 4. visitors who use via-ferratas,
- 5. visitors engaged in short walks and/or picnicking.



The experimental design

A sequential Bayesian design was used.

The survey design involved four separate waves for each of the five categories of visitors.

At the end of each wave the data was coded and MNL models were estimated to:

- make decisions about inclusion in subsequent waves;
- provide priors for the subsequent design.

First wave: all attributes and identical designs for all visitors.

Subsequent waves: 7, 5 and 3 non-monetary attributes.

The attributes discarded in each subsequent wave were those for which highest level of significance had been obtained.



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Attribute	Attribute levels	Attribute	Attribute levels
Thematic itineraries (n)	2 ^a	Via ferrata	Iron cable along part of the path ^a
	5		Iron cable along the whole path
	7		Iron cable plus artificial holds
Network of trails (km)	300	Shelters (n)	17
	350 ^a		20 ^a
	400		23
Trail signs	Vertical signs ^a	Congestion (n)	<20 ^a
	Vertical signs plus		20-50
	horizontal painted signs 200		>50
	Vertical signs plus horizontal painted signs 50		
Managed trails	1 ^a	Information	Leaflet ^a
excursions (h)	3		Brochure
	6		Book
Climbing routes (n)	20 ^a	Entrance fee (€)	O^a
	40		2
	60		5
			7
			10

^a Status quo level

The experimental design

- Each respondent was presented with 12 choicetasks, within each wave-group 24 visitors were surveyed
- Balanced total sub-sample of 120 surveys for each wave
- 480 completed surveys
- 5,760 usable choices



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Example of choice task in CE of the first wave

Which of the following alternative would you choose?	Alternative A	Alternative B	Neither
Thematic itineraries (n.)	5 in addition	5 in addition	
Trails (km)	350 (baseline)	300 (1/7 less)	
Trail signs	vertical + horiz. 200m	vertical only	
Excursions (hours)	6	1	
Climbing routes (n.)	40 in addition	20 in addition	
Vie-ferrate	Complete iron cable	Complete iron cable + artif. holds	
Alpine huts (n.)	23 (3 in addition)	17 (3 in addition)	
Congestion (n. of people)	between 20 e 50	more than 50	
Information	leaflet	brochure	
Entrance fee (€)	2	2	
Choice			



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Results

RUM vs RRM: 1) parameter estimates & goodness of fit 2) elasticities 3) policy scenario

Models' Results

	RUM			RRM	
Attribute	Coeff	t-stat		Coeff	t-stat
COST	-0.1931	24.84		-0.1181	28.54
ITINERARIES	0.0674	6.38		0.0436	6.27
TRAILS	0.0048	7.02		0.0033	7.54
TRAIL SIGNS	0.0007	3.57		0.0005	3.70
MNGD_TRAILS_EXCURSIONS	0.0181	1.66		0.0120	1.70
CLIMBS	0.0003	0.17		0.0002	0.19
FERRATA_N1	-0.1564	2.26		-0.0982	2.22
FERRATA_N2	-0.1044	1.47		-0.0651	1.44
SHELTERS	0.0242	2.44		0.0162	2.53
CROWD	-0.0082	13.46		-0.0054	14.32
INFO1	0.0071	0.14		0.0033	0.10
INFO2	0.0061	0.12		0.0035	0.11
SQ	-1.4106	18.7		-0.7787	24.02
LL at zero			-6320.5		
LL at conv.	-5791.10			-5808.04	
# Obs.	5760				

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Direct elasticities and relative differences

	RUM	RUM RRM		abs(RUM) / abs(RRM)
Attribute	Avg. Alt. A-B	Avg. Alt. A-B		Avg. Alt. A-B
ITINERARIES	0.1913	0.1970		0.943
TRAILS	0.4886	0.5244		0.871
TRAIL SIGNS	0.0676	0.0707		0.914
MNGD_TRAILS_EXCURSIONS	0.0213	0.0221		0.914
FERRATA_N1	-0.0180	-0.0150		1.500
SHELTERS	0.2263	0.2370		0.913
CROWD	-0.2045	-0.2048		0.947
COST	-0.6267	-0.6608		1.189

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POLICY SCENARIO:

Predicted change in choice probabilities due to an increase of entrance fee by 15 %

	RUM			RRM		
	Chang	ge in choice probability	Total change	Ch	ange in choice probability	Total change
Alternative affected (Average effect)		-3.10%	-100.00%		-2.06%	-100.00%
Other Alternative (Average effect)		1.52%	48.81%		0.98%	47.53%
Status Quo (Average effect)		1.58%	51.19%		1.08%	52.47%
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Site Choices in Recreational Demand: A Matter of Utility Maximization or Regret Minimization?

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Kayakers' site choice in Ireland

Multi-site travel cost model. Respondents were asked to indicate how many trips they had made to each of the **eleven whitewater sites** in the previous year.

Attributes used:

- Quality of parking at the site
- Degree of expected crowding at the site
- Quality of the kayaking experience as measured by the star rating system used in the Irish Whitewater Guidebook
- Water quality
- Scenic quality
- Reliability of water information
- Travel cost



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Sample

- Kayakers were surveyed from lists obtained from the Irish Kayakers Association, from the Outdoor Adventure Store, and the Irish kayaking instruction company H2O Extreme
- 279 useable responses from kayakers
- 3,466 usable choices



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	RU-MNL		
Attribute	Coeff	t-stat	
Quality of parking	0.0702	3.36	
Crowding	-0.0882	4.37	
Star quality rating of the whitewater site	0.241	8.77	
Water quality	-0.206	9.96	
Scenic quality	-0.0728	3.23	
Availability of information on water levels prior to visiting the site	0.372	17.24	
Travel Cost	-0.047	40.48	
Log-likelihood	-6899.976		
Rho2	0.167		



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	RU-MNL		RR-MNL	
Attribute	Coeff	t-stat	Coeff	t-stat
Quality of parking	0.0702	3.36	0.0121	3.27
Crowding	-0.0882	4.37	-0.0161	4.43
Star quality rating of the whitewater site	0.241	8.77	0.0433	8.8
Water quality	-0.206	9.96	-0.0358	9.4
Scenic quality	-0.0728	3.23	-0.0134	3.29
Availability of information on water levels prior to visiting the site	0.372	17.24	0.0668	16.94
Travel Cost	-0.047	40.48	-0.0086	38.59
Log-likelihood	-6899.976		-6929.67	
Rho2	0.	0.167 0.165		165

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Log-likelihood	-6899.976		-692	29.67
Rho2	0.167		0.165	

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Travel Cost	-0.047	40.48	-0.0086	38.59
Log-likelihood	-689	9.976	-692	29.67
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Which model is better?

...difficult question...

- We compute the contribution to the value of the Log-likelihood function for each choice under both the RU-MNL and the RR-MNL.
- We create a dummy variable equal to 1 when the Log-likelihood of the RU-MNL outperforms the Log-likelihood of the RR-MNL, and 0 otherwise.
- We run a logit regression on this variable where the characteristics of the choice, respondent and chosen site are used as explanatory variables:
- 5) $P(d)_{nti} = 1/(1 + exp(-\alpha + \gamma' Z_{nti}))$



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Binary Logit on better prediction at choice level

	Value	t-stat
Intercept	0.109368	0.859
Frequency of visits to a particular site	0.034630	16.818
Self-reported intermediate or advanced skill level (dummy variable)	-0.303432	-3.669
Cliften Play Hole (dummy variable)	-1.797546	-12.181
Curragower Wave (dummy variable)	-0.988211	-7.113
The Boyne (dummy variable)	-0.381868	-2.788
The Roughty (dummy variable)	0.709026	2.972
The Clare Glens (dummy variable)	-1.42574	-6.879
The Annemoe (dummy variable)	-1.686707	-11.699
The Barrow (dummy variable)	-1.352322	-5.928
The Dargle (dummy variable)	0.657316	2.971
The Inny (dummy variable)	-2.510303	-10.921
The Boluisce (dummy variable)	0.439686	2.155
[†] The dependent variable is equal to 1 if RU-MNL outperforms RR-MNL, and 0 oth	erwise.	

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Policy analysis: Logsum

The Logsum is a widely used measure for assessing user's benefits and for retrieving post estimation welfare analysis. The RU-MNL Logsum is the expected value of the maximum utility in the choice situation:

6)
$$LS_{RU} = E\left[\max_{j=1\dots J} \{U_j\}\right] = \int_{\varepsilon} \left[\max_{j=1\dots J} \{U_j\} \cdot f(\varepsilon)\right] d\varepsilon = \ln\left[\sum_{j=1\dots J} \exp(V_j)\right]$$

The RR-MNL Logsum is the expected value of the minimum regret in the choice situation Chorus (2011):

7)
$$LS_{RR} = E[min_{j=1...J} \{RR_j\}] = \int_{\varepsilon} [min_{j=1...J} \{RR_j\} \cdot f(\varepsilon)] d\varepsilon = -ln \left[\sum_{j=1...J} \exp(-R_j)\right]$$

To assess the impacts of a policy change we calculate the logsums before and after the policy change for both RR and RU models.

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Scenario: Introduction of a €5 parking fee at the Liffey River

	RU-MNL $LS_{RU}^{1}-LS_{RU}^{0}$	RR-MNL $LS_{RR}^{1}-LS_{RR}^{0}$
1 st Quarter	-0.04699	-0.004482
Median	-0.024982	0.004871
Mean	-0.032935	0.010995
3 rd Quarter	-0.014168	0.023733



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Regret minimization and utility maximization in a freight transport context: an application from two stated choice experiments

Marco Boeri*, Lorenzo Masiero**

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An application to freight transport

- Two stated preference experiments conducted in 2008
- Labelled alternatives describing freight transport services in terms of transportation mode, transport time, transport cost and punctuality
- The main difference between the two experiments is in the reference values used for the setting of the scenarios
 - the first experiment (base scenario) is created around the actual values stated by logistics managers for the typical transport service
 - the second experiment (shock scenario) is created around transitional values reflecting a temporary and worsening manipulation of the stated values

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In total, 60 medium to large firms were contacted and asked for their participation in the survey.

The final sample is composed by 27 firms (18 medium and 9 large in size).

The entire sample successfully completed both experiments proposed, resulting in 405 choice observations for each scenario.



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Description of the stated preference experiments

•	First experiment (base scenario)			Second experiment (shock scenario)			
•	Cost	Time	Punctuality	Cost	Time	Punctuality	
Level 1	-10 %	-10 %	100 %	-10 %	-10 %	100 %	
Level 2	-5 %	-5 %	98 %	-5 %	-5 %	98 %	
Level 3	Reference cost	Reference time	96 %	Transitional cost	Transitional time	96 %	
Level 4	+5 %	+5 %		+5 %	+5 %		
Level 5	+10 %	+10 %		+10 %	+10 %		
	Tra	ansportation mode		Transportation mode			
Discribed, Combined transport, Read (reference)			d (reference)	Regulated road, Piggyback, Combined transport,			
	Figgyback, Colli	omed transport, Roa	ia (reference)	Second best road (transitional reference)			
Referenc	e transport	Mean	Median	n SD Min			
Cost (CH	IF)	1,300	1000	0 1,152 136			
Time (hr))	33.35	24	4 27.30 2			
Punctuali	ity (%)	96.52	98	8 3.04 90			
Transitio	onal transport						
Cost (CH	Cost (CHF) Reference cost + 500 CHF						
Time (hr)	r) Reference time + 5 hr						
Punctuality (hr) min[(reference punctuality-2); 96]							

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RU-MNL vs. RR-MNL (base scenario)

	RU-MNL		RR-I	MNL
	Value	t-stat	Value	t-stat
Time	-0.069	2.74	-0.046	2.82
Punt	0.248	7.53	0.171	8.11
Cost	-0.005	6.09	-0.004	6.01
ASC_PB	-0.964	6.7	-0.608	7.46
ASC_TC	-0.757	5.53	-0.482	6.19
_				
LL	-375.984 -374.717		.717	
rho ²	0.1	0.137		137

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RU-MNL vs. RR-MNL (shock scenario)

	RU-MNL		RR-MNL	
	Value	t-stat	Value	t-stat
Time	-0.113	5.44	-0.060	6.08
Punt	0.347	8.81	0.187	9.01
Cost	-0.005	8.75	-0.004	9.24
ASC_PB	-0.32	2.12	-0.158	2.35
ASC_TC	-0.384	2.55	-0.19	2.83
ASC_SR	-0.116	0.62	-0.065	0.76
LL	-442	976	-438	.664
rho ²	0.188		0.196	

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Direct elasticities: base scenario

elasticities for RU-MNL model				
change in:	Piggyback	Combined transport	Road	
cost	-5.1	-4.32	-3.79	
stdev	5.01	4.4	4.21	
time	-1.73	-1.52	-1.43	
stdev	1.45	1.34	1.4	
punt	18.38	16.29	13.54	
stdev	3.67	4.46	4.06	
	-			
	elasticities fo	or RR-MNL model	_	
change in:	Piggyback	Combined transport	Road	
cost	-7.41	-2.78	-3.78	
stdev	7.2	2.71	3.82	
time	-1.81	-1.45	-1.42	
stdev	1.48	1.23	1.29	
punt	15.21	18.06	16.22	
stdev	2.42	3.76	3.1	

Direct elasticities: shock scenario

Elasticities for RU-MNL model					
Change in	Regulated road	Piggyback	Combined transport	Second best road	
cost	-6.47	-6.6	-6.71	-7.83	
stdev	5.88	5.83	5.56	5.94	
time	-3.12	-3.23	-3.29	-3.83	
stdev	2.55	2.6	2.55	2.68	
punt	24.18	25.32	25.9	29.43	
stdev	7.73	7.56	6.9	2.27	
	Ela	asticities for	RR-MNL model		
Change in	Regulated road	Piggyback	Combined transport	Second best road	
cost	-7.55	-9.71	-5.47	-8.36	
stdev	6.23	7.88	4.18	6.27	
time	-4.07	-3.52	-2.94	-3.88	
stdev	3.01	2.6	2.13	2.68	
punt	34.22	20.84	28.17	30.11	
stdev	6.33	3.68	4.55	1.63	

POLICY SCENARIO:

(base scenario)

Predicted change in choice probabilities due to an increase of time in by 15% in road (first experiment)

RU-MNL:						
Choice	Baseline		Scenario		Change Scenario - Baseline	
	% share	Abs val.	% share	Abs val.	% share	Abs val.
Piggyback	24.20%	98	27.00%	109	2.80%	11
Combined transport	32.84%	133	36.51%	148	3.67%	15
Road	42.96%	174	36.49%	148	-6.47%	-26
		RR-M	INL:			
Choice Baseline		eline	Scenario		Change Scenario - Baseline	
	% share	Abs val.	% share	Abs val.	% share	Abs val.
Piggyback	27.17%	110	29.26%	119	2.09%	9
Combined transport	33.56%	136	36.11%	146	2.55%	10
Road	39.27%	159	34.64%	140	-4.64%	-19

POLICY SCENARIO: (shock scenario)

Predicted change in choice probabilities due to an

increase of time in by 15% in second best road

RU-MNL:						
					cha	nge
Choice	Bas	eline	Scer	nario	Scenario - Baseline	
	% share	Abs val.	% share	Abs val.	% share	Abs val.
Regulated road	31.85%	129	33.83%	137	1.97%	8
Piggyback	27.90%	113	29.60%	120	1.70%	7
Combined transport	26.17%	106	27.86%	113	1.69%	7
Second best road	14.07%	57	8.72%	35	-5.36%	-22
		RR-N	INL:			
				Change		
Choice	Baseline		Scenario		Scenario - Baseline	
	% share	Abs val.	% share	Abs val.	% share	Abs val.
Regulated road	28.62%	115	30.21%	121	1.59%	6
Piggyback	26.65%	108	28.11%	114	1.46%	6
Combined transport	25.83%	105	27.27%	110	1.44%	5
Second best road	18.91%	77	14.41%	60	-4.49%	-17

Utility maximizes vs. Regret minimizers in trading-off between dietary choices, physical activity and cardiovascular disease risk

Marco Boeri, Alberto Longo*

*Gibson Institute for Land, Food and the Environment, Queens University Belfast



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The study

- Data from a discrete choice experiment to study the trade-off people are willing to make between dietary choices, physical activity and cardiovascular disease risk
- Data collected from a representative sample of the Northern Irish adult (40-65)
- Bayesian D_b-error efficient design (Ferrini and Scarpa, 2007), in two waves
- A total of 5,090 observations from 509 respondents used for the analysis

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Attribute	Levels
Diet (reduction of the consumption of unhealthy food items – grams of fat)	Current, light, medium, high and restricted diet
Cost (GBP per week)	0,2,5,7,10,15,18
Physical activity (increase in daily minutes)	0,10,20,30,40
Percentage risk reduction from respondent's actual risk	10, 15, 25, 40, 60



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An example of choice card

amárach research							
CHOICE 3 of 10 - Which option would you choose?							
	Current Choice	Option A	Option B				
Diet							
Boiled, mashed, instant or jacket	1-2 times week	1 per month	2-3 times a month				
Beef: roast, steak, mince, stew or	1-2 times week	1 per month	2-3 times a month				
Savoury pies, eg. Meat pie, pork pie, pasties, steak & kidney pie, sausage	2-3 times a month	1 per month	1 per month				
Whole milk Spread fat (different from butter) but not low-fat	Whole Milk 2-3 times a month	Skimmed Milk 1 per month	Semi Skimmed Milk 1 per month				
Expenditure Increase in weekly expenditure in food(£)	No changes	£15 more	£5 more				
Exercise Increase in moderate exercise(daily)	No changes	40 minutes	20 minutes				
Cardio-vascular risk Your risk of a heart attack in the next 10 years(chances over 100%)	5.00 %	2.50 %	3.75 %				
	Current Choice	Option A	Option B				
I would choose							

RU-MNL vs. RR-MNL

	RUM		
Attribute	Coeff	t-stat	
Cost	-0.0985	-15.48	
Physical Activity	0.00134	9.34	
Fat	0.0027	5.63	
Risk	-0.0783	-5.34	
Log-likelihood	-5,280.37		
Observations	4,930		

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RU-MNL vs. RR-MNL

	RUM		RRM	
Attribute	Coeff	t-stat	Coeff	t-stat
Cost	-0.0985	-15.48	-0.0616	-17.66
Physical Activity	0.00134	9.34	0.00081 6	9.91
Fat	0.0027	5.63	0.0017	5.32
Risk	-0.0783	-5.34	-0.0537	-5.27
Log-likelihood	-5,280.37		-5,27	75.37
Observations	4,930		4,930	

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Who are the regret minimisers?

...difficult question...

- We compute the contribution to the value of the Log-likelihood function for each **respondent** under both the RU-MNL and the RR-MNL.
- We create a dummy variable equal to 1 when the Log-likelihood of the RR-MNL outperforms the Log-likelihood of the RU-MNL.
- We run a logit regression on this variable where the characteristics of the characteristics of the respondents are used as explanatory variables:
- 5) $P(d)_{nti} = 1/(1 + exp(-\alpha + \gamma' Z_{nti}))$



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Binary Logit to understand who are the regret minimisers

	Value	t-stat			
(Intercept)	9.75883	6.741			
Male (dummy variable)	-0.09729	-1.555			
Underweight (dummy variable)	-0.15718	-1.065			
Overweight (dummy variable)	-0.30836	-4.167			
Obese (dummy variable)	-0.25177	-3.158			
Good and very good health (dummy variable)	0.52703	12.224			
High education (dummy variable)	0.04144	3.731			
Sport person (dummy variable)	-0.30782	-4.813			
smoker (dummy variable)	-0.33195	-4.419			
Age	-0.43642	-7.694			
Age ²	0.004569	8.366			
⁺ The dependent variable is equal to 1 if RR-MNL outperforms RU-MNL, and 0 otherwise.					

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Is RRM better than RUM?

Similar fit. In some cases RU-MNL (Natural parks and Kayakers) outperforms RR-MNL, in some others RR-MNL outperforms RU-MNL (freight transport and risk of CVD).



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Is RRM better than RUM?

Similar fit. In some cases RU-MNL (Natural parks and Kayakers) outperforms RR-MNL, in some others RR-MNL outperforms RU-MNL (freight transport and risk of CVD).

Regret-minimization has been found to be particularly important when:

- a) choices are perceived as important and difficult and
- b) the decision-maker expects to receive feedback about chosen and non-chosen options

(psychology literature Zeelenberg and Pieters, 2007).

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RRM allows to explore interesting aspects of choice behaviour:

- Equally parsimonious as linear-additive MNL
- Displays semi-compensatory choice-behaviour
 - Compromising effect
- Allows to analyse choices from a different prospective
- Elasticities and choice probability forecasts differ substantially between the two choice-modelling paradigms
- One can test managerial implications obtained from RU-MNL model comparing with conclusions from RR-MNL model



Conclusions and future research

... there is still a lot of work in progress on it!

- 1. Hybrid approach allows to test how decision-context result in behaviour is differently captured by RRM (work in progress)
- 2. WTP measures in RRM: the translation of regret into monetary values is not as intuitive as in the utility context
- 3. Need for analysis in Experimental economics
- 4. Need for Simulated data analysis



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Take away message...

The analyst should consider applying both modelling approaches to their data.



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The analyst should consider applying both modelling approaches to their data.

The results suggest that since some choices are better described by utility maximization and some by regret minimization, then it may be prudent to apply the model that best reflects the particular choice behaviour. This approach would capture the behavioural influences on choices more accurately than assuming in all instances that individuals always make choices within a utility maximization framework.

It would also allow for more robust policy appraisals.



Thank you

Any Question? Marco Boeri Email: mboeri01@qub.ac.uk

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More on modelling Regret...



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Random Regret Multinomial Logit Model (RR-MNL)

3a)
$$R_i = \max_{j \neq i} \left\{ \sum_{m=1...M} \max \left\{ 0, \gamma_m(x_{jm} - x_{im}) \right\} \right\}$$
 (Chorus, 2008)



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	Option 1	Option 2	Option 3
Attribute 1	1	3	2
Attribute 2	2	0	1
Cost	20	10	15

Regret associated with Option 1:

$$\begin{split} & \mathsf{R}_{\mathsf{option2}} = \gamma_{\mathsf{Attribute1}} * \max(0, (3-1)) + \gamma_{\mathsf{Attribute2}} * \max(0, (0-2)) + \gamma_{\mathsf{Cost}} * \max(0, (10-20)) \\ & \mathsf{R}_{\mathsf{option3}} = \gamma_{\mathsf{Attribute1}} * \max(0, (2-1)) + \gamma_{\mathsf{Attribute2}} * \max(0, (1-2)) + \gamma_{\mathsf{Cost}} * \max(0, (15-20)) \end{split}$$



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	Option 1	Option 2	Option 3
Attribute 1	1 => 0	3	2
Attribute 2	2 => 3	0	1
Cost	20	10	15

Regret associated with Option 1:

$$\begin{split} & \mathsf{R}_{\mathsf{option2}} = \gamma_{\mathsf{Attribute1}} * \max(0, (\textbf{3-0})) + \gamma_{\mathsf{Attribute2}} * \max(0, (0-3)) + \gamma_{\mathsf{Cost}} * \max(0, (10-20)) \\ & \mathsf{R}_{\mathsf{option3}} = \gamma_{\mathsf{Attribute1}} * \max(0, (\textbf{2-0})) + \gamma_{\mathsf{Attribute2}} * \max(0, (1-3)) + \gamma_{\mathsf{Cost}} * \max(0, (15-20)) \end{split}$$



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	Option 1	Option 2	Option 3
Attribute 1	1 => 0	3	2
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Random Regret Multinomial Logit Model (RR-MNL)

3a)
$$R_i = max_{j \neq i} \left\{ \sum_{m=1...M} max \left\{ 0, \gamma_m(x_{jm} - x_{im}) \right\} \right\}$$
 (Chorus, 2008)

3b)
$$R_i = \sum_{j \neq i} \sum_{m=1...,M} \ln\left(1 + e^{\gamma_m(x_{jm} - x_{im})}\right)$$
 (Chorus, 2010)



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	Option 1	Option 2	Option 3
Attribute 1	1	3	2
Attribute 2	2	0	1
Cost	20	10	15

Regret associated with Option 1:

 $Ln(1+exp(\gamma_{Attribute1}^{*}(3-1))+Ln(1+exp(\gamma_{Attribute1}^{*}(2-1))+Ln(1+exp(\gamma_{Attribute2}^{*}(0-2))+Ln(1+exp(\gamma_{Attribute2}^{*}(1-2))+Ln(1$

 $Ln(1+exp(\gamma_{Cost}^{*}(10-20)) + Ln(1+exp(\gamma_{Cost}(15-20)))$

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Random Regret Multinomial Logit Model (RR-MNL)

3a)
$$R_{i} = max_{j \neq i} \left\{ \sum_{m=1...M} max \left\{ 0, \gamma_{m(x_{jm}-x_{im})} \right\} \right\}$$
 (Chorus, 2008)
3b) $R_{i} = \sum_{j \neq i} \sum_{m=1..,M} \ln \left(1 + e^{\gamma_{m}(x_{jm}-x_{im})} \right)$ (Chorus, 2010)
4) $Pr_{n^{(i)}} = \frac{e^{(-R_{i})}}{\sum_{j=1}^{J} e^{(-R_{j})}}$

 γ reflect the potential contribution of an attribute to the regret associated with that alternative

"An attribute's actual contribution to regret depends on (i) whether the considered alternative performs better or worse on the attribute than the alternative it is compared with and (ii) whether regret caused by comparing the alternatives is surpassed or not by comparing the considered alternative with another alternative." (Chorus, 2008)



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